Instructions: Match the following phrases with their correct function in a business meeting. Write the letter of the correct function next to each phrase.

Phrases

"Let's get started, shall we?"

"Could we have an update on [specific topic]?"

"I completely agree with you on that."

"Could you please clarify what you meant by [specific point]?"

"Let's move on to the next item."

"Just to confirm, here are the tasks assigned during the meeting..."

"Sorry to interrupt, but I think it's important to mention..."

"Thank you all for attending."

"Let me introduce [Name], who will be joining us today."

"Shall we schedule our next meeting?"

"I'd like to hear your thoughts on this."

"We're getting off-topic; let's bring it back to the main agenda."

"I understand where you're coming from, but I'm not sure I agree."

"Let's summarise the tasks assigned today."

"Could you provide more details on that point?"

"I want to make sure we finish on time, so let's move along."

"I'd like to offer a different perspective."

"Let's take a moment to calm down and refocus."

"Please find the meeting minutes attached."

"I'd like to build on what [Name] said..."

Functions

- a. Agreeing
- b. Asking for updates
- c. Interrupting politely
- d. Starting a meeting
- e. Diffusing tension or misunderstandings
- f. Welcoming participants
- g. Asking for clarification
- h. Moving from one item to the next
- i. Introducing attendees
- j. Scheduling the next meeting
- k. Requesting input or opinions
- I. Steering the conversation back on track
- m. Politely disagreeing
- n. Managing time
- o. Offering alternative viewpoints
- p. Summarising action items
- q. Sending a meeting summary or minutes
- r. Building on someone else's point

Answer Key: Business Meeting Phrases

- 1. d. Starting a meeting
- 2. b. Asking for updates
- **3.** a. Agreeing
- **4.** g. Asking for clarification
- 5. h. Moving from one item to the next
- **6.** p. Summarising action items
- 7. c. Interrupting politely
- **8.** f. Welcoming participants
- **9.** i. Introducing attendees
- 10. j. Scheduling the next meeting
- 11. k. Requesting input or opinions
- 12. I. Steering the conversation back on track
- 13. m. Politely disagreeing
- 14. e. Summarising action items
- **15.** g. Asking for clarification
- **16.** n. Managing time
- 17. o. Offering alternative viewpoints
- **18.** e. Diffusing tension or misunderstandings
- **19.** q. Sending a meeting summary or minutes
- **20.** r. Building on someone else's point